

Together we are Fighting Coronavirus CO
Helping people #Stayhome #Savelives #FCC

Coronavirus - COVID 19 Update 2 June 2020

Garden waste collection service to resume on 8 June

We are pleased to announce that the garden waste collection service will resume on Monday 8 June 2020 back to fortnightly collections on the normal collection date.

Garden waste is usually collected on the same day as recycling and food waste and alternate weeks to black bin collections. Please check your calendar or our website (flintshire.gov.uk/checkyourbinday) for your collection day.

We ask that:

- your yellow tag is attached to your brown bin;
- your brown bin is out by 7.00 a.m. on your scheduled collection day;
- your brown bin only contains garden waste;
- no side waste is left out;
- you clean the handles of your bin before and after collection;
- you wash your hands before and after touching your bin.

If you have already paid and subscribed for the 2020 collection service, but have not yet received your yellow tag, please attach your payment reference to your brown bin.

If you would like to subscribe for the 2020 garden waste collection service, you can do it online flintshire.gov.uk/gardenwaste2020 or by calling our Contact Centre on 01352 701234 **from**

Thursday, 4 June. The subscription rate for the remainder of the year is £24.00 for on-line payments or £27.00 if the payment is made through the Contact Centre.

Residents who had subscribed for the 2020 service prior to its suspension will be offered a £8 reduction in their subscription charge for 2021 in recognition of the withdrawal of collections between March and June. Please appreciate that our Contact Centre is extremely busy at the moment, for example in supporting vulnerable people who are shielding, and that we are not in a position to process requests for an £8 refund for this year.

More information on charges for the 2021 collection service will be released later this year.

Keeping you informed

In this challenging and fast-developing national and international situation we are reviewing the arrangements for Council services on a daily basis. To keep you updated, we have a web page [Coronavirus \(Covid-19\): council services update](#).

We have also developed a set of frequently asked questions (FAQs) which can be accessed from our [website here](#). Information for our vulnerable residents is contained in these FAQs.

Useful contact details

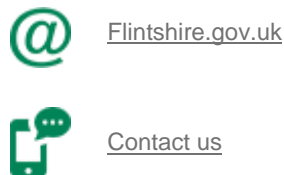
- Adult Services Single Point of Access (SPOA) - 03000 858858 or SPOA@flintshire.gov.uk
- Flintshire County Council Contact Centre – 01352 752121
- Flintshire Local Voluntary Council - 01352 744000
- Flintshire Family Information Service:
Email:(for Family Information Service enquiries only) fisf@flintshire.gov.uk
Websites:dewis.wales and fis.wales
Social media: Find us on [Facebook](#) and [Twitter](#)
- Are you concerned about your mental health and well-being? Do you need support to help you through this stressful period? The Dewis website has details of a range of mental health and well-being support services. [Click here](#) to begin your search.



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